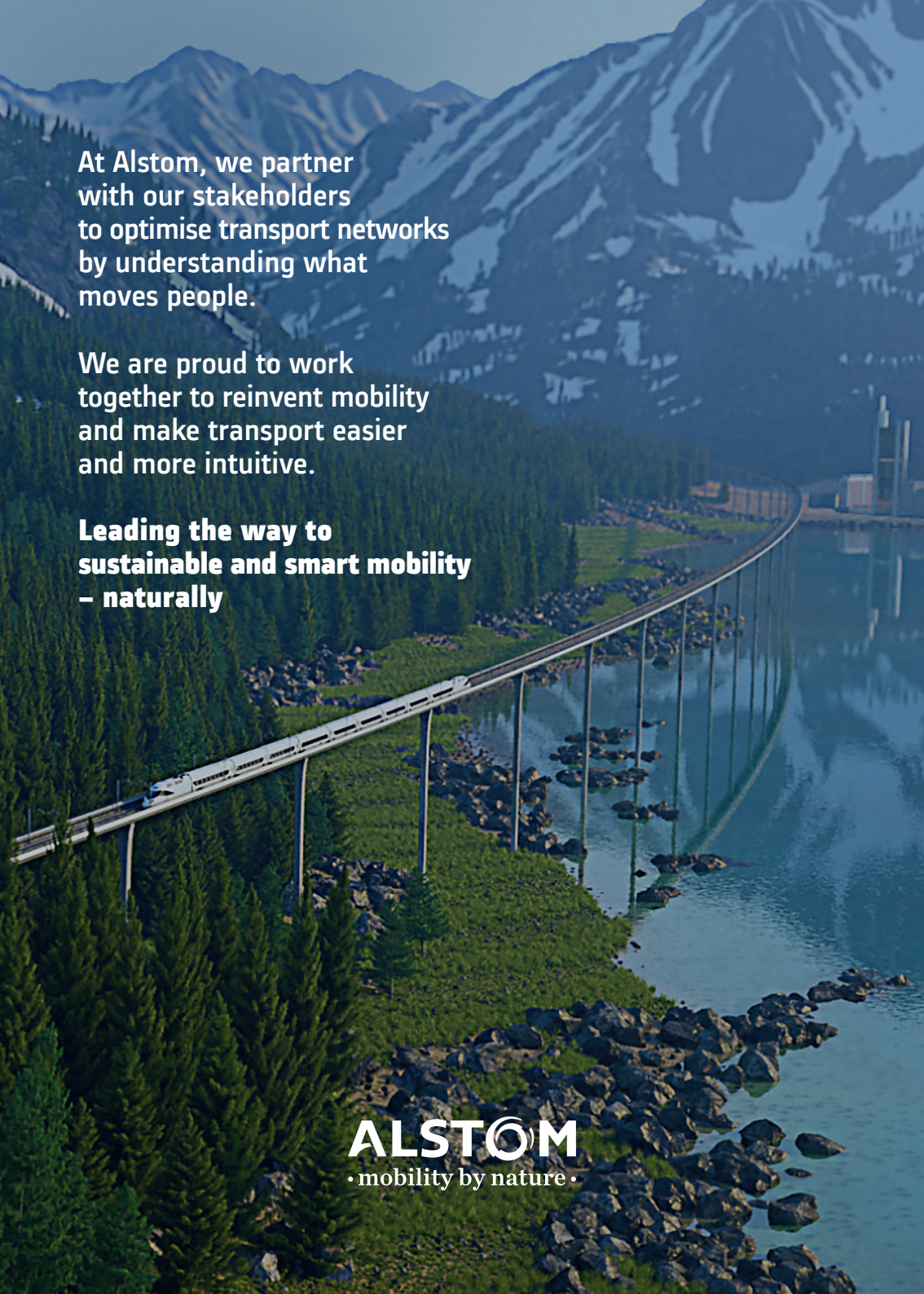


# ALSTOM AT A GLANCE

2020



**ALSTOM**  
• mobility by nature •



At Alstom, we partner  
with our stakeholders  
to optimise transport networks  
by understanding what  
moves people.

We are proud to work  
together to reinvent mobility  
and make transport easier  
and more intuitive.

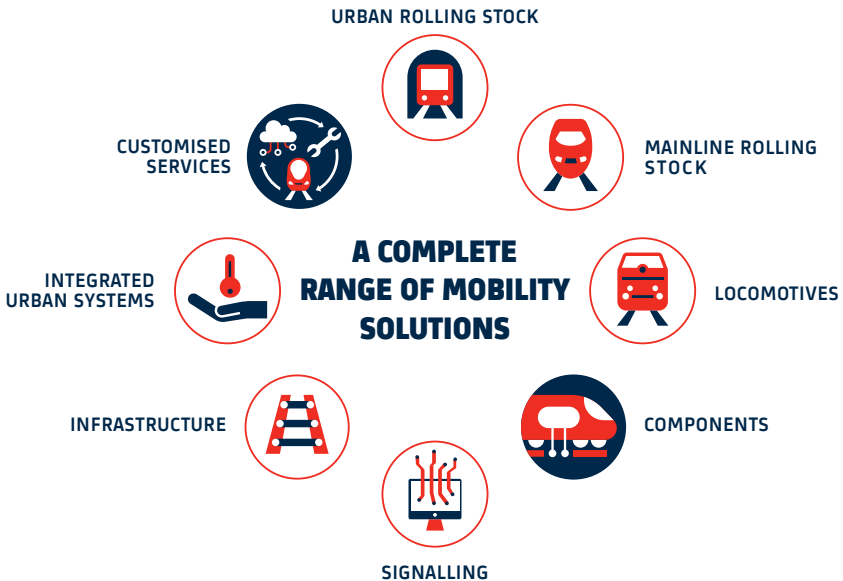
**Leading the way to  
sustainable and smart mobility  
– naturally**

**ALSTOM**  
• mobility by nature •



**Henri Poupart-Lafarge**  
Alstom Chairman and CEO

**“The role of Alstom is not only to provide rolling stock, services and maintenance but to offer mobility solutions to a world in profound transformation. Alstom is in an excellent position to shape tomorrow’s mobility: efficient, sustainable and connected.”**



# Leading the way to greener and smarter mobility, worldwide



We believe that mobility must be sustainable.  
Alstom's teams view these challenges as an opportunity,  
and a duty, to help society move forward.

**We innovate to design transport systems that are the sustainable  
and durable backbone of a multimodal transport future.**

**I MOVE YOU**  
Inaugurated in 2008,  
this internal annual  
competition  
aims to reinforce  
the innovation culture  
and strategy  
in Alstom Group.

## OUR STRATEGY



Alstom  
in Motion



**GROWTH**  
by offering  
greater value  
to our customers



**INNOVATION**  
in smarter and  
greener mobility  
solutions



**EFFICIENCY**  
powered by  
digital

Driven by the **One Alstom team**, Agile, Inclusive and Responsible

## GREEN & SMART INNOVATION

Road electromobility



Green  
traction



**GREEN  
MOBILITY**



Eco-design  
and  
manufacturing

Multimodality  
and Flow  
management



**SMART  
MOBILITY**



Data driven rail  
mobility

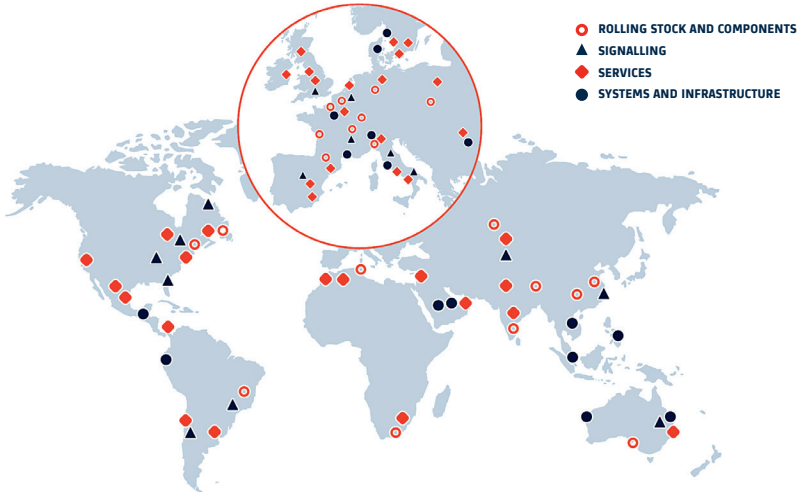


Autonomous  
trains

# A localised organisation, a touch point wherever you are



We are global and local, working with stakeholders at every level to support the development of the world's most advanced transport networks and local communities.



## Developing close, balanced relationships with all our stakeholders

### Close to our customers

Thanks to a flexible approach that ensures both a global presence and facilities in local markets, we adapt our operational resources to customers, domestic markets and regulatory constraints.

Local implementation:  
Industrial facilities, joint ventures  
or strategic partnerships.

### Involved with our suppliers

Creating and developing long-term partnerships with our suppliers is important.

That's why we created Alstom Alliance: a strategic partnership program with Alstom's main suppliers launched in 2015.

### Committing to local communities with the Alstom Foundation

184 positive impact projects launched since its establishment in 2007.

Community Investment Policy:  
29 Community Action Plans  
(CCAPs) to date.

# Highlights



## PANAMA, JUNE 2020

### Panama Metro uses Alstom mobility orchestration technology

Alstom has launched a new version of MASTRIA, the world's first multimodal supervision and mobility orchestration solution, that uses AI to provide operators and transport authorities with enhanced passenger flow management tools.



## CANADA, APRIL 2019

### Design reveal for Montreal Metro

The Alstom-led consortium, Groupe des Partenaires pour la Mobilité des Montréalais (Groupe PMM), has revealed the design of the Réseau Express Métropolitain (REM) train. Alstom will supply an integrated system, including 212 Metropolis cars, or 106 trainsets, for the completely automatic light-metro system.



## FRANCE, NOVEMBER 2019

### New generation of metros for Paris

The Alstom and Bombardier consortium will design and manufacture the new generation of metros for Île-de-France Mobilités and RATP. The contract covers the delivery of 44 trains, with an option for a total of up to 410 trains.

**JANUARY 2020**

## Refurbishment and maintenance of Avanti West Coast Pendolinos

All 56 Alstom-built electric Pendolino trains deployed on the UK West Coast Mainline will be overhauled. A seven-year deal signed between the route's new operator, Avanti West Coast, and Alstom which built the fleet.



**AUSTRALIA, DECEMBER 2019**

## Largest ever train procurement for Western Australia

Alstom has signed a contract with the Public Transport Authority of Western Australia (PTA) to manufacture and maintain the next generation of C-series X'trapolis trains for Perth's growing rail network.

**DUBAI, JULY 2020**

## Inauguration of Dubai Route 2020 Metro

Alstom congratulates Dubai's Roads and Transport Authority (RTA), on the inauguration of the Dubai Route 2020 Metro. The extension of the metro has seven stations and offers an excellent level of passenger experience. This eco-friendly train is equipped with a full electrical braking system, LED lighting, and other innovations to reduce energy consumption.

# Corporate social responsibility

## OUR COMMITMENTS



### Addressing the challenges of tomorrow's mobility in a responsible way

Alstom's Sustainability & Corporate Social Responsibility (CSR) policy is based on four pillars, which are guided by quantified objectives and cascaded through all operations via a set of action plans.

#### SUSTAINABILITY & CSR POLICY



##### Enabling the decarbonisation of mobility

- Low carbon solutions
- Climate resilient assets
- Eco-design & circular economy
- Energy-performing operations



##### Caring for people

- Employee health and safety
- Recruitment, engagement, and retention
- People development



##### Create a positive impact on society

- Encouraging local development
- Building relationships with local communities



##### Acting as a responsible business partner

- Ethics and compliance
- Sustainable sourcing
- Respect of human rights
- Customer relationship
- Railway accidents
- Combating tax fraud

#### KEY FIGURES - ACHIEVEMENT IN 2020

**20%** reduction of energy consumption in our solution  
**2025 Target: 25%**

**6 countries** Certified Top employer Europe  
**2025 Target: Global**

**129,000** beneficiaries from local country actions and Foundation  
**Target exceeded by 29%**

**60%** of total purchasing volume evaluated according to CSR et E&C criteria  
**2025 Target: 100%**

#### Recognition for commitments and environmental excellence





# One ALSTOM TEAM

## Agile, inclusive, responsible



With 38,900 Alstom employees in more than 60 countries, it was only natural for the Group to develop solid culture of inclusion and diversity, so that every employee feels they are part of One Alstom team.



### Priority on health & safety

Preventing occupational risks to offer Alstom employees and contractors the best possible working conditions



A variety of training programmes available to all employees

# 71%

of Alstom employees were trained through the e-learning module by Alstom University in 2019

# KEY FIGURES

2019 - 2020



**ALSTOM**  
• mobility by nature •

**€9.9**  
**BILLION**  
orders

**€8.2**  
**BILLION**  
sales

Present in  
**60+**  
countries

**7.7%**  
adjusted  
EBIT margin

**38,900**  
**EMPLOYEES**  
worldwide



**France, Europe, Africa,  
Middle East & Central Asia**

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